

Terms and Conditions

The Play Hive (Pty) Limited ("Play Hive," "we," or "our") adores teaching children about process art and messy play! We are a process-based art studio that teaches children about using sensory and process-based experiences. As the parent or legal guardian of your child ("you" or "your"), when booking a workshop or event you agree to the following:

1. You and your child agree to treat all participants and instructors of The Play Hive workshops or events with kindness and respect.
2. You will make sure you and your child are properly dressed for the Play Hive workshops or events: this means clothing that can get dirty or stained.
3. All ingredients used are taste safe/ non toxic, however, you will instruct your child not to put any ingredients in their mouth, as any food substances, no matter how well prepared, can be a choking hazard, and monitor such use accordingly.
4. You release and hold The Play Hive harmless from any allergic reactions to any food or play substances touched or tasted. We try our utmost to ensure all our ingredients are taste-safe/ non toxic, but it is the responsibility of the parent/guardian to ensure they understand the risk of allergic reaction and to discourage their child from consuming the ingredients during the workshop or event.
5. The safety of your child and other children is our top priority. You acknowledge that your child has no physical, emotional or social conditions that could make it dangerous or unwise for your child to safely participate in our workshops or events. Running in the classes is dangerous for both your child and others around them, so your child agrees not to run when participating in The Play Hive workshops or events.
6. In our workshops or events, each child is to be monitored at all times by their parent/guardian. Your child is your sole responsibility for the duration of the session. At no time can your child be left unattended for the duration of the session.
7. You understand and consent to you and your child's participation in all activities presented by The Play Hive. You understand that participation of you and your child is at your own risk. The Play Hive, its agents and employees cannot be held liable for any theft, loss, damage, or injury to person or property and by signing this waiver The Play Hive, its agents and employees are indemnified against any such theft, loss, damage or injury.

8. You give your permission for your child to participate in The Play Hive workshops or events. You release and hold The Play Hive harmless from any and all liability that may arise in connection with The Play Hive messy play workshops.

Social Media Waiver

9. We love promoting messy play and process art and sharing it with others. We may take photographs, videos and/or audio (the "Media") during workshops or events to post on our social media, website or newsletters. We are the sole owner of any Media and may use the Media in any way.

10. You consent to having any Media taken of you and your child for the use in any form of media and/or publicity material produced or printed by The Play Hive, without any right to inspect or approve such Media. You authorise The Play Hive to make reproductions of the Media to be used at the full discretion of The Play Hive. You release and forever discharge The Play Hive against all actions and all claims.

Payments, Refunds & Cancellations

Party/event dates are only secured when a 50% deposit of the full fee is received in our account, and workshop dates are only secured when the full workshop fee is received in our account.

Parties/events further than Hillcrest or Mount Edgecombe incur an additional petrol fee.

We are unable to provide refunds for any workshop or party/event, at our discretion.

COVID

We will endeavour to ensure all reasonable precautionary health and safety measures are taken, including:

- Rigorous cleaning and disinfection of workshop or event materials.
- Ensuring all participants have sanitized their hands prior to entry into the venue (and ensuring the availability of hand sanitizer during the workshop or event)
- Where possible, ensure all venue doors or windows remain open
- Awareness and training to all The Play Hive staff on standard preventative measures

You and your child will not attend any workshop or event if (i) you have been exposed to COVID within the last 2 weeks; (ii) you or your child experience cold or flu-like symptoms.

You, the parent/guardian, and any child over the age of 5 years old will wear a mask for the duration of the workshop or event. Parents/guardians must ensure that their children over the age of 5 years adhere to this requirement.

You acknowledge and will not hold The Play Hive liable for the contraction of COVID during any workshop or event.

Personal Information

You agree that any personal information shared with Play Hive will be used in accordance with The Play Hive's [Privacy Policy](#).

Governing Law

South African law. These Terms and Conditions shall be governed by the laws of the Republic of South Africa.

I have thoroughly read, fully understand and agree to be bound by these Terms and Conditions. These Terms and Conditions will govern my child's current and future participation in any Play Hive workshops or events.